

Register MOTP Instruction Steps After MOTP installed at Smart Phone

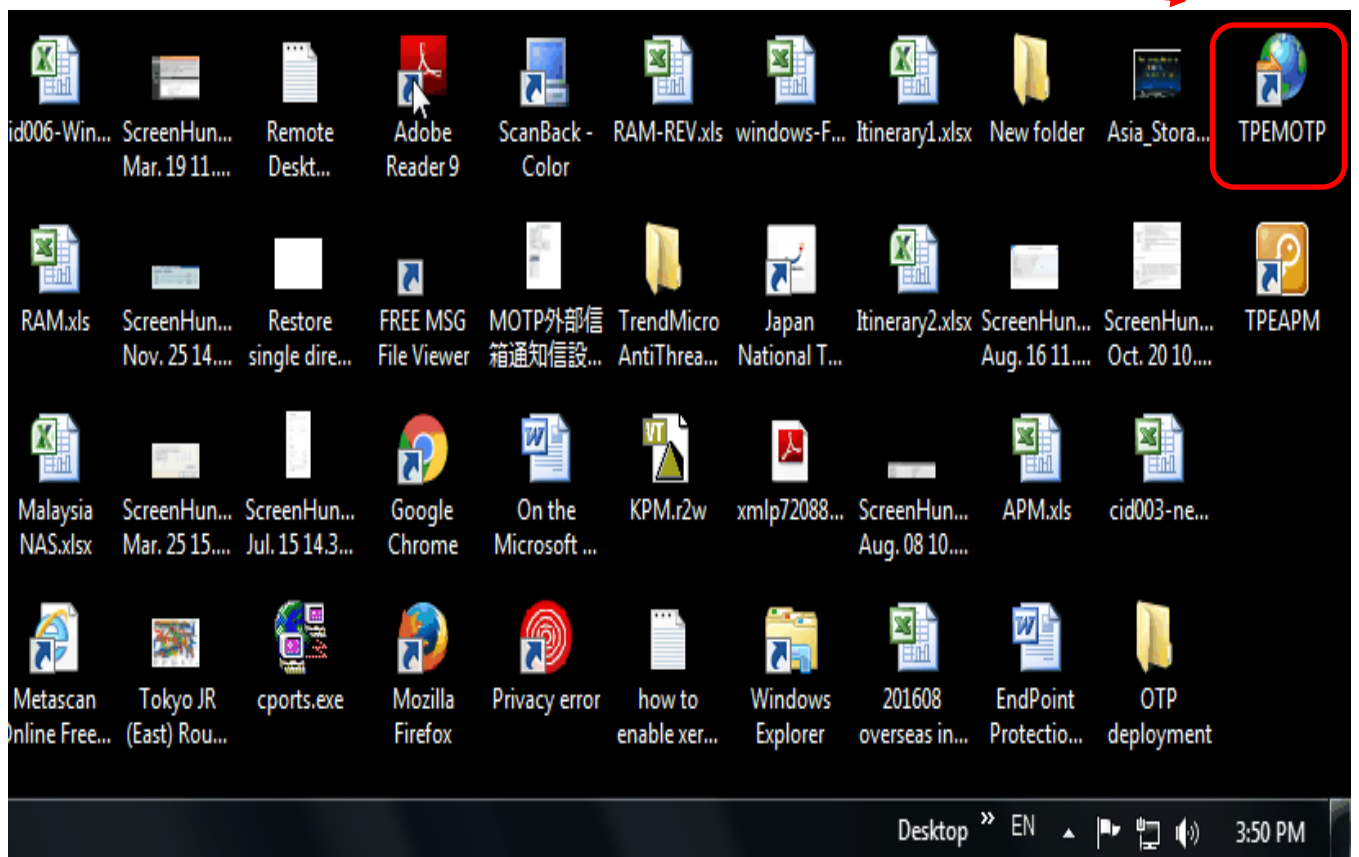
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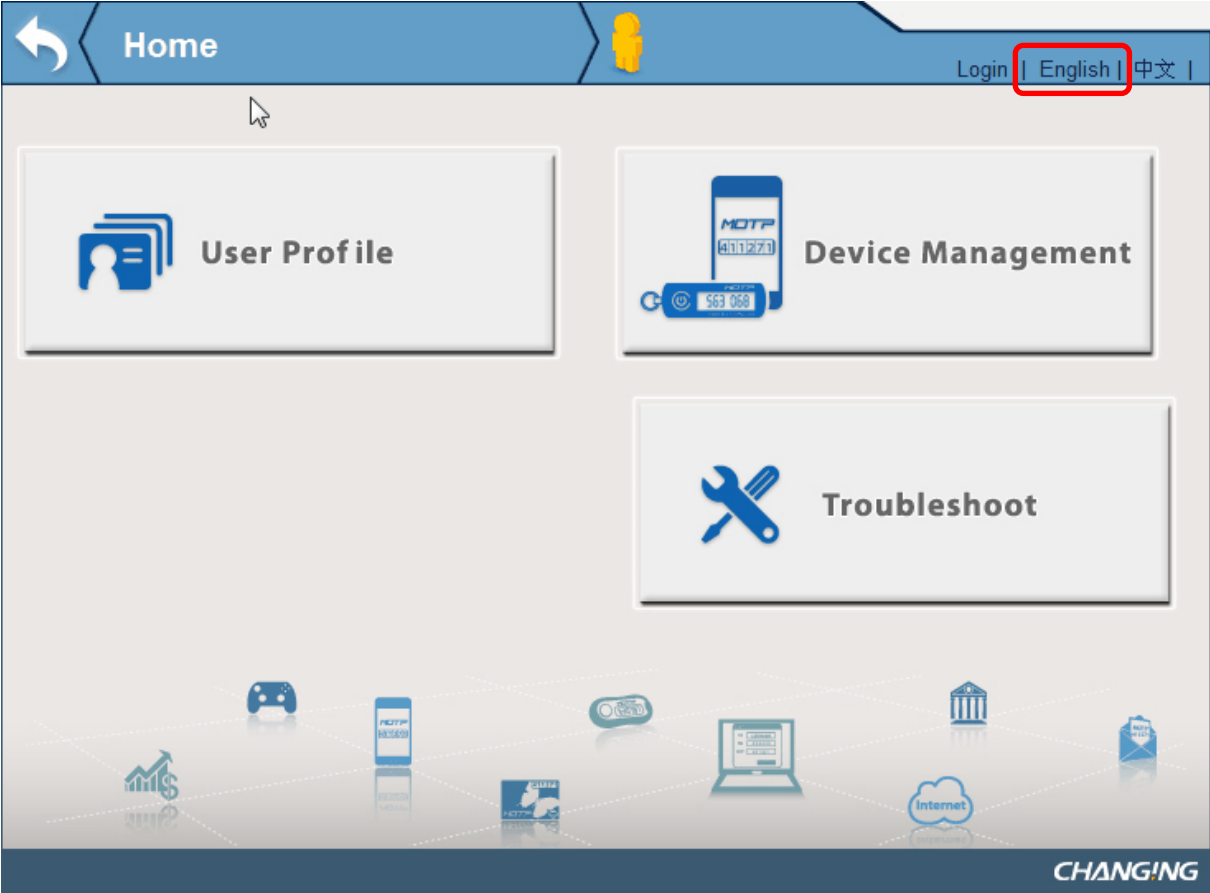
Register MOTP Instruction Steps After MOTP installed at Smart Phone

1. How to register MOTP by Online:

Double click **TPEMOTP** icon from your PC Desktop



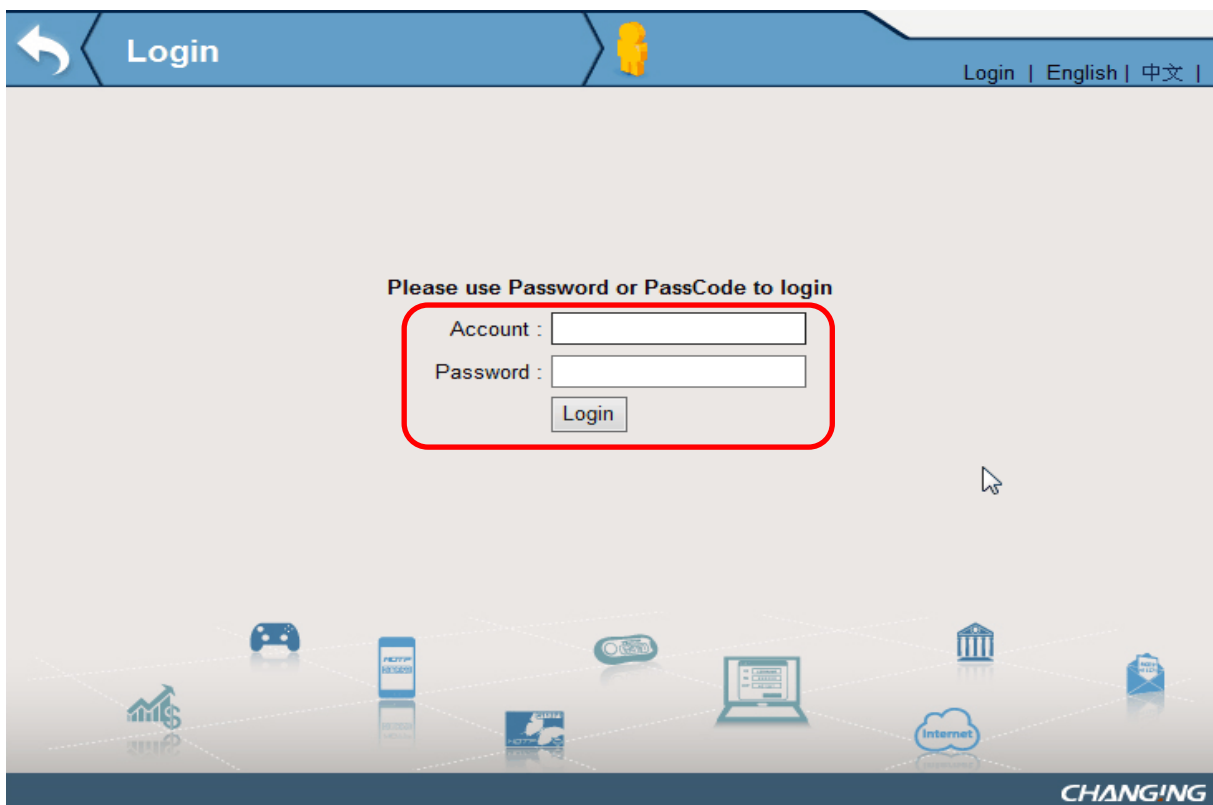
Click **English** language if your interface is not in English.



Click **Device Management**



Use **Portal Account and Portal account password** (or use **Email Account & Email Password** if you do not have Portal Account) and click **Login**.



Click **Software Registration**

The screenshot shows a web interface for 'Token Management'. At the top, there is a navigation bar with a back arrow, the title 'Token Management', a user profile icon, and the text 'Welcome, LEONARD!'. On the right side of the navigation bar are links for 'Logout', 'English', and '中文'. Below the navigation bar, there are two main buttons: 'Software Registration' (highlighted with a red box) and 'Push Registration'. Below these buttons is a green notification bar that says 'User modify success. (PM 04:14:34)'. Underneath the notification bar is a table with the following data:

Token			
Token Type	Token SerialNO	Token expired date	Token Status
Software Token	CCA9B09A	--	Init

At the bottom of the interface, there is a decorative footer with various icons representing different services and the logo 'CHANGING'.

Use **Online Registration** to register by **smart phone**



Offline Registration



Please enter the number as shown for "Offline Reg", and then click the Next button.

Next

Online Registration



To register online, please select "QR Code Scan Reg" method.
After registration, please click the next button.

Next

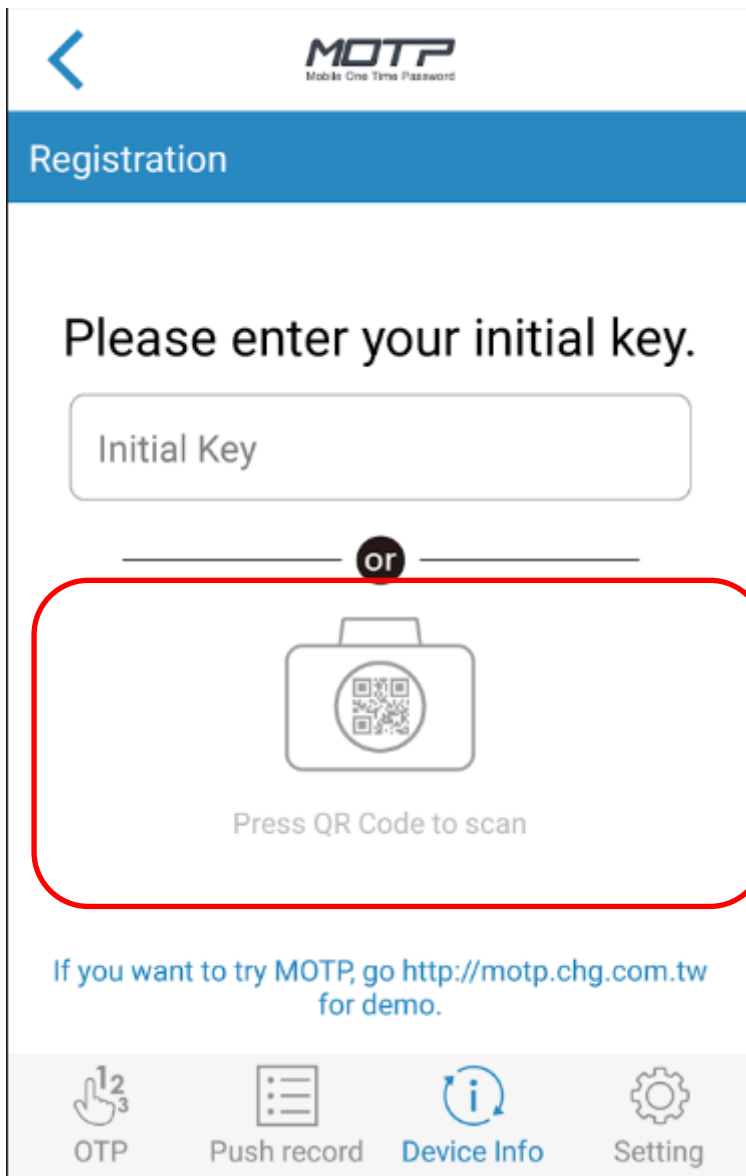


CHANGING

Go to your Smart Phone and open **MOTP client icon** from your smart phone



Select **Press QR Code to scan**



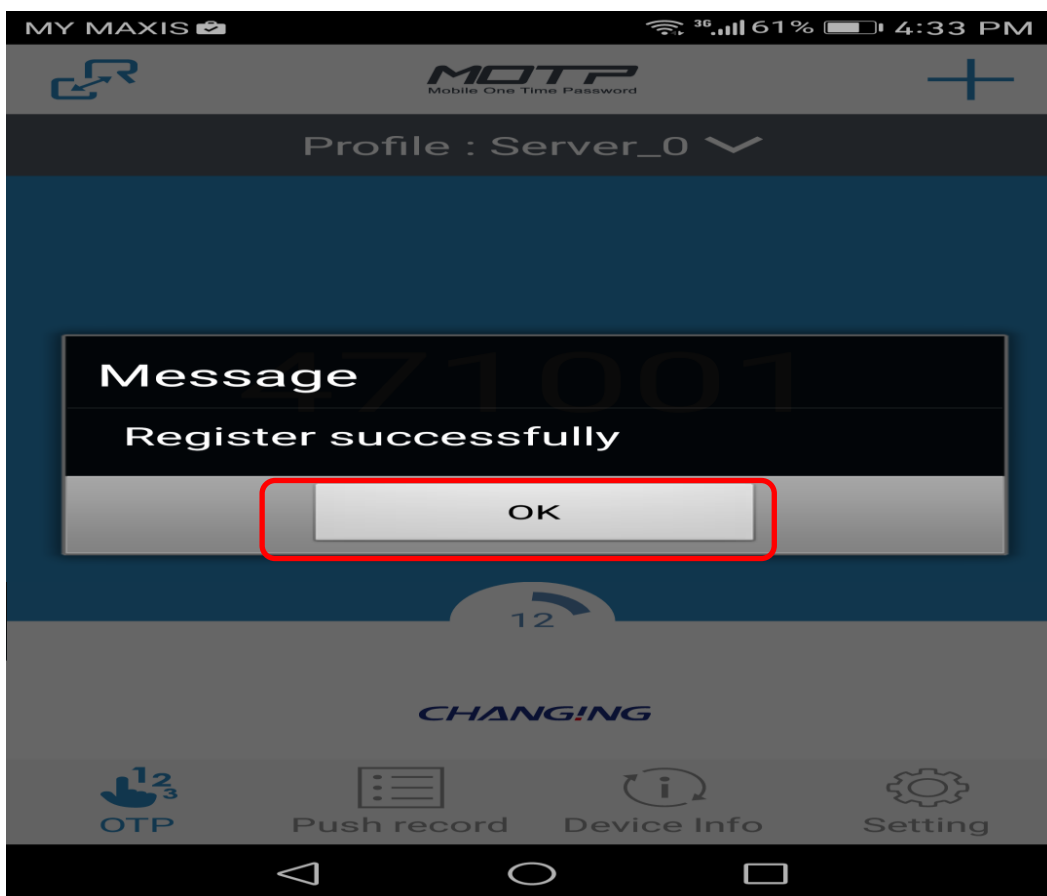
Then use your **smart phone** to **scan the QR code** which shown from your PC

The screenshot displays the 'MOTP Management' web interface. At the top, a blue header contains a back arrow, the title 'OTPToken Management', a user profile icon, the text 'Welcome, LEONARD!', and links for 'Logout | English | 中文 |'. The main content area is divided into two sections: 'Offline Registration' and 'Online Registration'. The 'Offline Registration' section features a smartphone image showing a registration screen with the text 'Please input your initial key' and the number '72057342'. Below the phone, instructions state: 'Please enter the number as shown for "Offline Reg", and then click the Next button.' A 'Next' button is present. The 'Online Registration' section is highlighted with a red box and contains a large QR code, also highlighted with a red box. Below the QR code, instructions state: 'To register online, please select "QR Code Scan Reg" method. After registration, please click the next button.' A 'Next' button is also present. At the bottom of the interface, there is a decorative footer with various icons (game controller, smartphone, headset, laptop, bank building, envelope) and the 'CHANGING' logo.

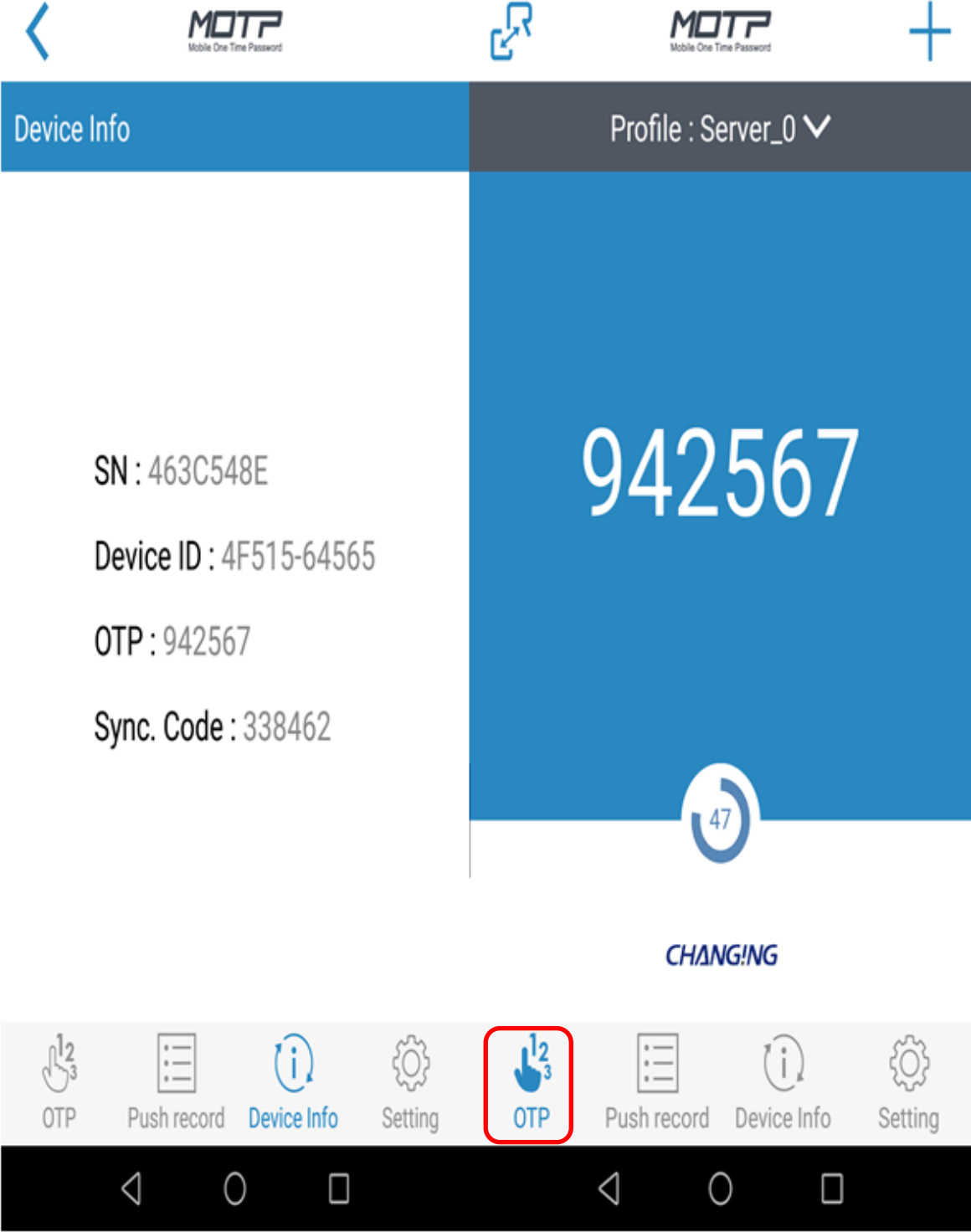


After scan the QR code, your smart phone will show register successfully.

Then click OK.



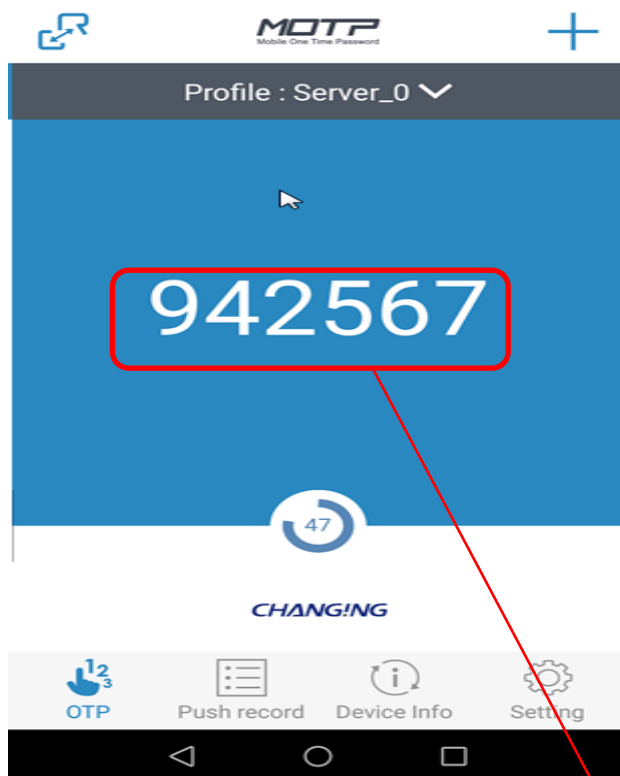
After the success of the registration the next screen will appear, please select the OTP symbol.



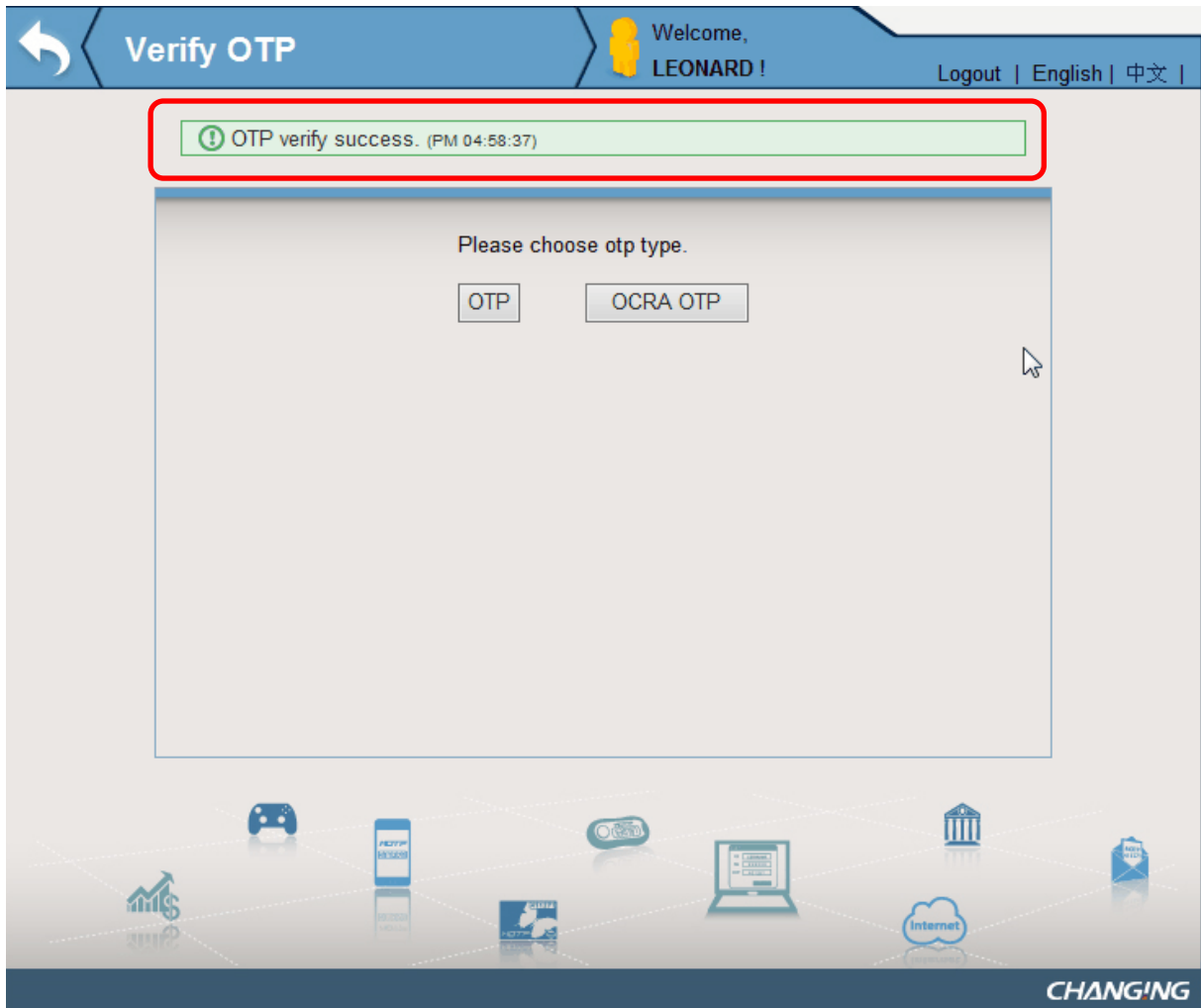
Then go back to you PC desktop, click **Next** from **Online Registration**.

The screenshot displays the 'OTPToken Management' web interface. At the top, a blue header contains a back arrow, the title 'OTPToken Management', a user profile icon, the text 'Welcome, LEONARD!', and links for 'Logout | English | 中文 |'. The main content area is divided into two sections: 'Offline Registration' and 'Online Registration'. The 'Offline Registration' section features a smartphone displaying the MOTP app interface with a numeric keypad showing '72057342' and an 'OK' button. Below the phone, text instructs the user to enter the number and click the 'Next' button. The 'Online Registration' section shows a large QR code and text instructing the user to select the 'QR Code Scan Reg.' method and click the 'Next' button. A red arrow points from the 'Next' button in the 'Online Registration' section to the 'Next' button in the 'Offline Registration' section. The bottom of the page features a decorative footer with various icons and the 'CHANGING' logo.

Then key in your OTP password which provide from your smart phone MOTP client and click **Submit**.



You will see **“OTP verify success.”**

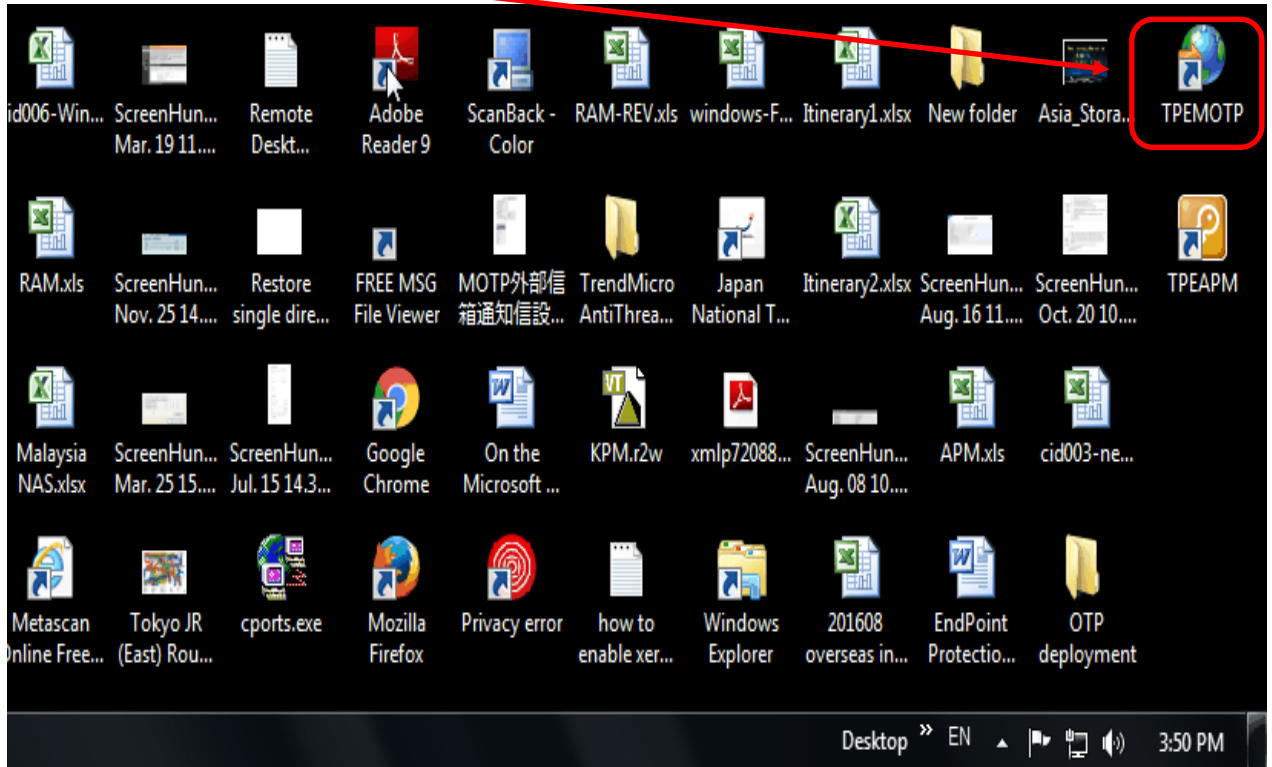


After OTP verify is successful, the system will automatically send verify success notification mail to you.

Then online registration is completed.

2. How to register MOTP by Offline:

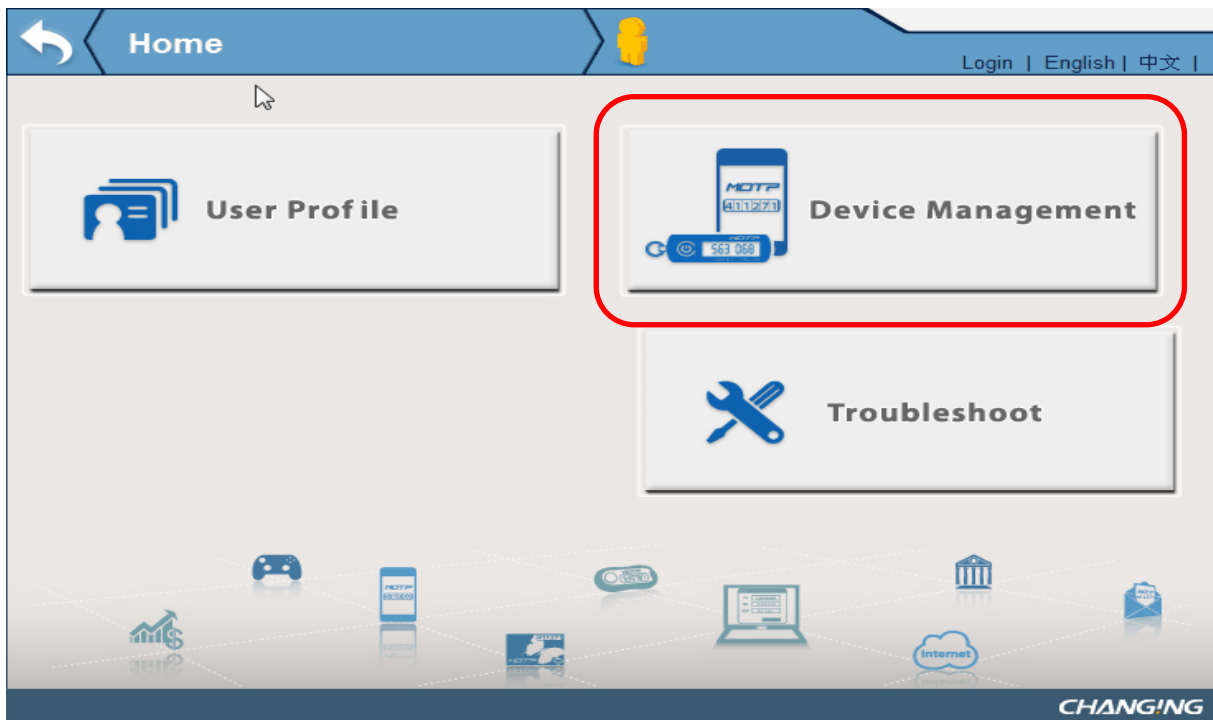
Double click **TPEMOTP** icon from your PC Desktop



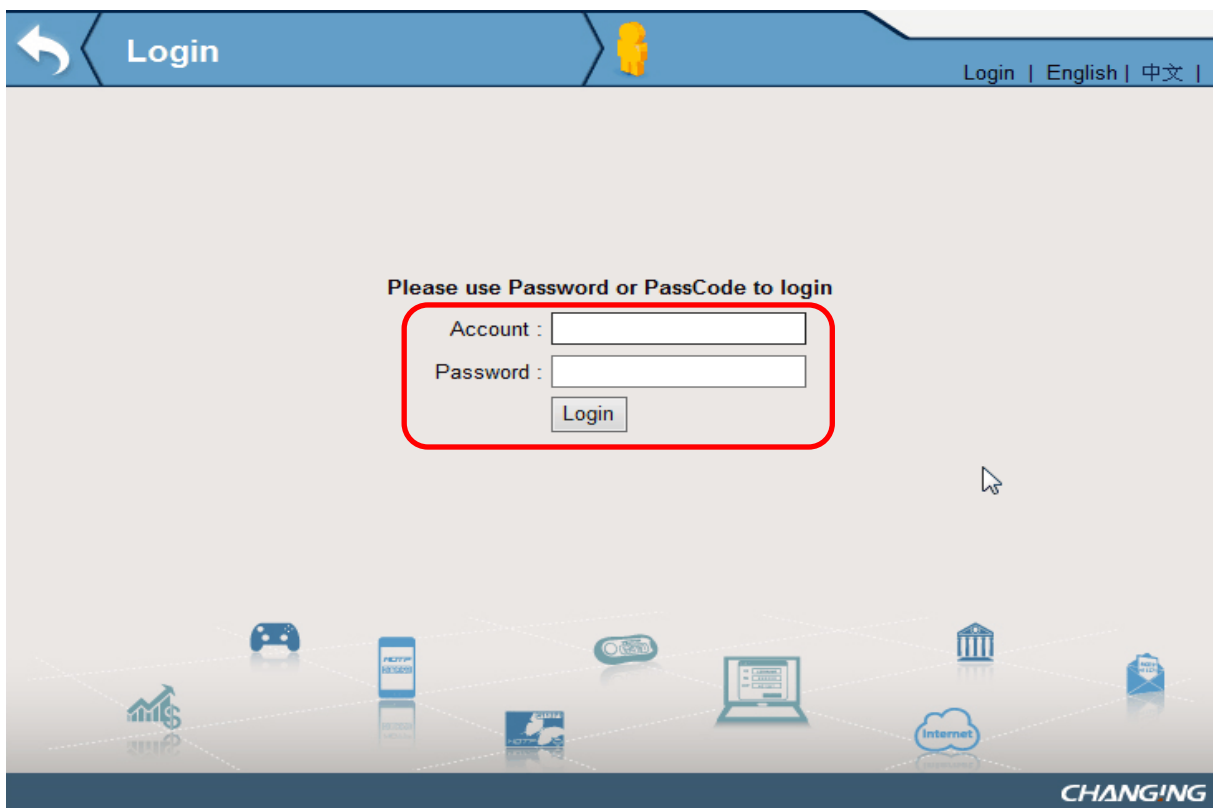
Click **English** language if your interface is not in English.



Click **Device Management**



Use **Portal Account and Portal account password** (or use **Email Account & Email Password** if you do not have Portal Account) and click **Login**.



Click **Software Registration**

Token Management

Welcome, LEONARD!

Logout | English | 中文 |

Software Registration

Token Type	Token SerialNO	Token expired date	Token Status
Software Token	CCA9B09A	--	Init

Check **Offline Registration** and **get the number** below and **key the number at your mobile MOTP Client App**

OTPToken Management

Welcome, LEONARD!

Logout | English | 中文 |

Offline Registration

Online Registration

Please input your initial key

72057342

OK

You must register your [Register] on device before the first time using. Please visit the MOTP Web site. You can visit the link for demo. <http://motp.chip.com.tw>

Back

Please enter the number as shown for "Offline Reg", and then click the Next button.

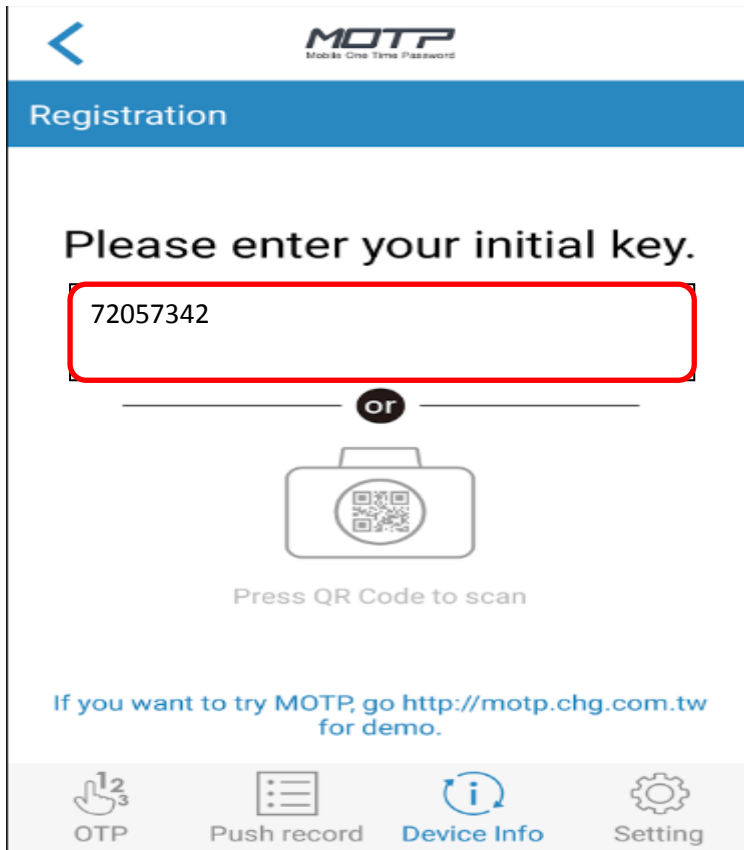
Next

To register online, please select "QR Code Scan Reg" method. After registration, please click the next button.

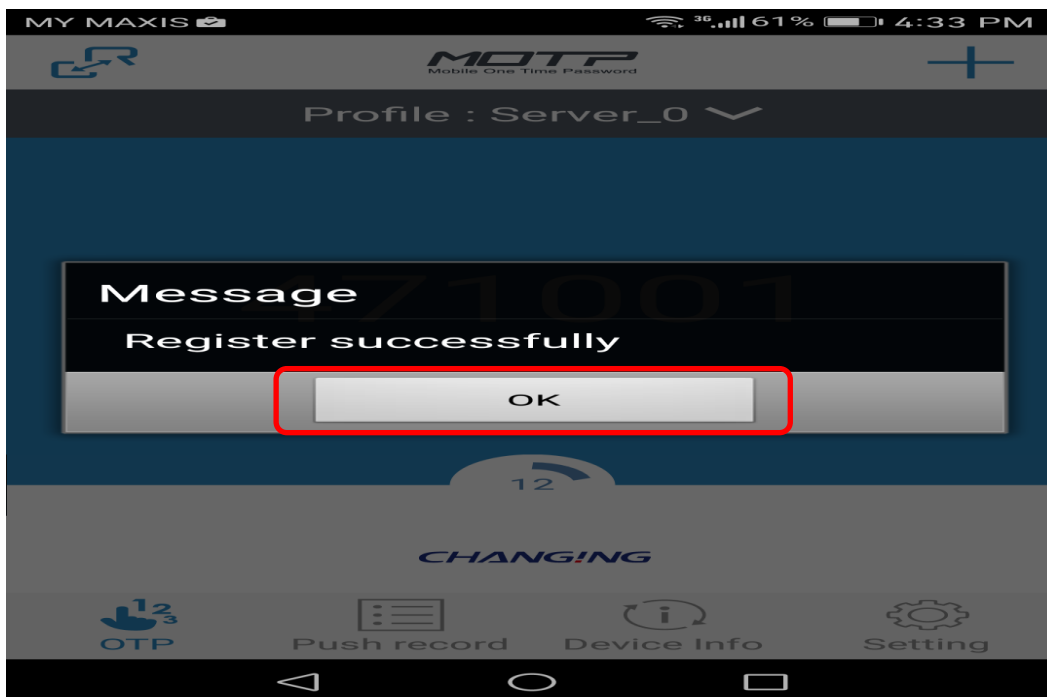
Next

Open your MOTP Client App from your mobile:-

Key in the number at **initial key** and click **OK**

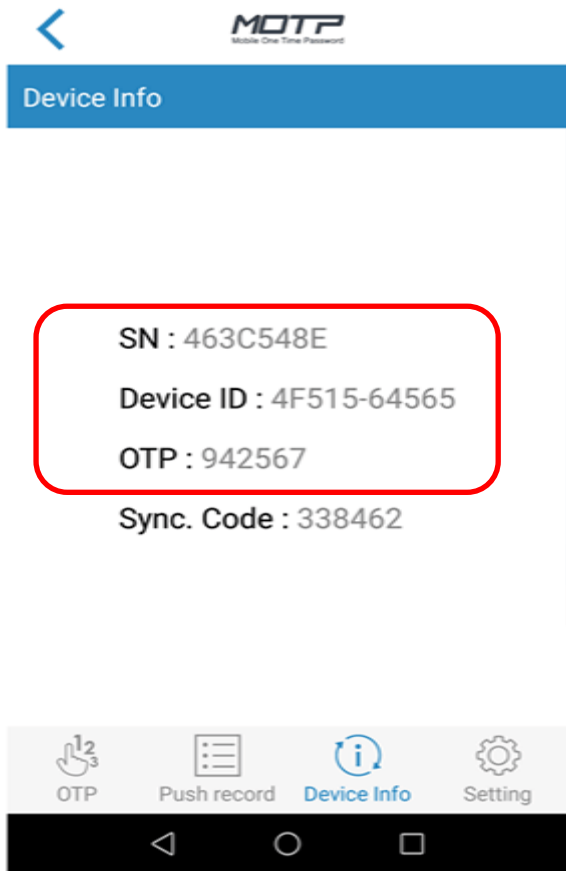


Click **OK** when next screen show below:-



Next screen will show:-

Then you get the **SN**, **Device ID** and **OTP** information from your mobile.



Go back to your PC, click **Next**



Key in your **SN**, **DeviceID** , **OTP** and click **Submit**

The screenshot displays the 'OTPToken Management' web interface. At the top, a navigation bar includes a back arrow, the title 'OTPToken Management', a user profile icon with the text 'Welcome, LEONARD!', and language options 'Logout | English | 中文 |'. The main content area features a large illustration of a smartphone on the left. The phone's screen shows the 'MOTP' app's 'Registration' screen with the following details: SN: 1706238C, Device ID: B5807 - C388C, and OTP: 074594. To the right of the phone is a registration form titled 'Please input the registration information on MOTP Client.' The form contains three input fields: '* SN : 463C548E', '* DeviceID : 4F515 | 64565', and '* OTP : 942567'. A 'Submit' button is located below the form. A red rounded rectangle highlights the entire registration form area. At the bottom of the page, there is a decorative footer with various icons representing different services and technologies, including a game controller, a smartphone, a token, a laptop, a bank building, an internet cloud, and a mail icon.



Click **Yes**

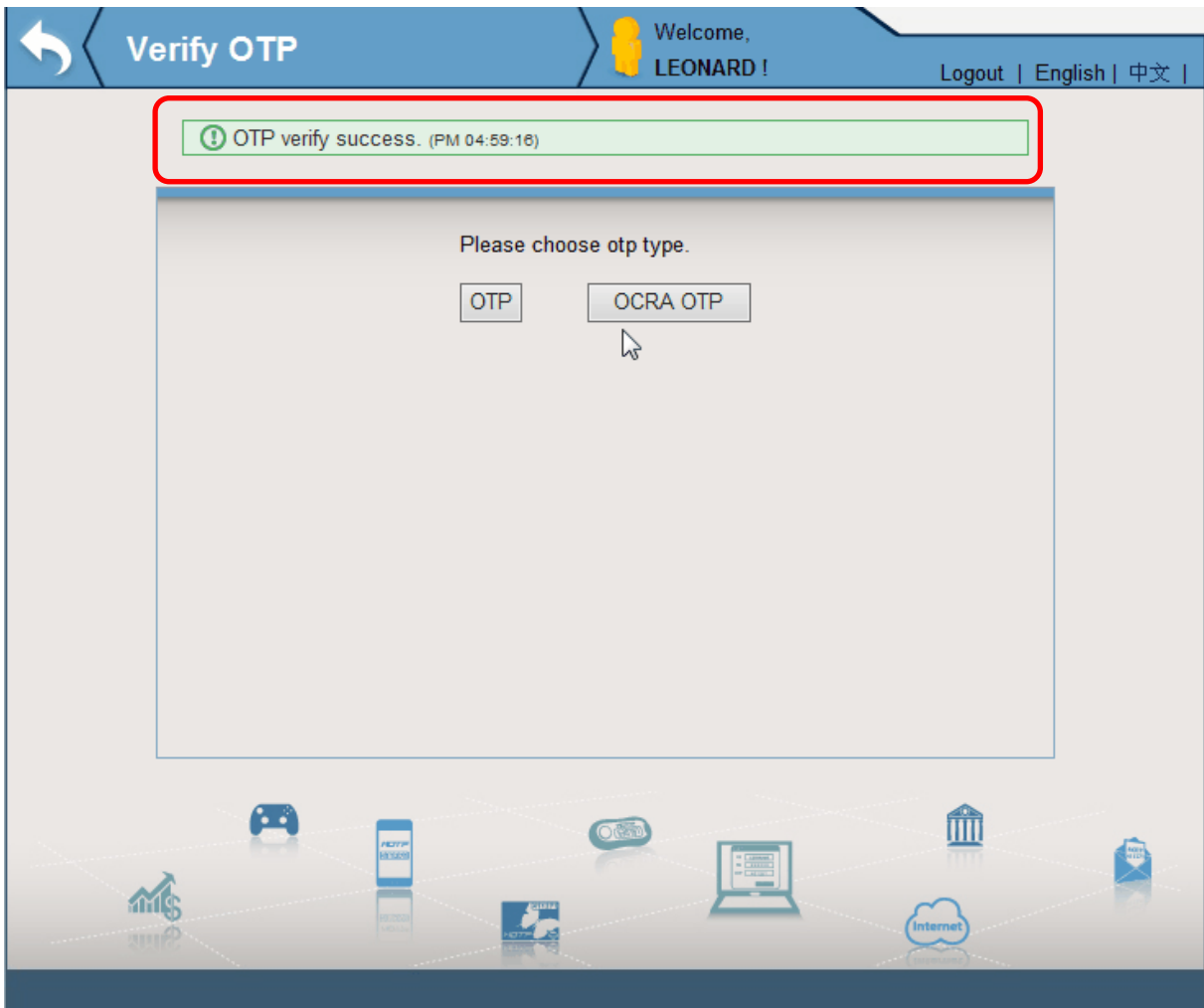
Then you will see below OTP verify success.

🟢 OTP verify success. (PM 04:59:16)

Go to your mobile and get the **OTP password from MOTP client APP**, example **942567**

Then fill in OTP password to *OTP column below at your PC. Then click **Submit**.

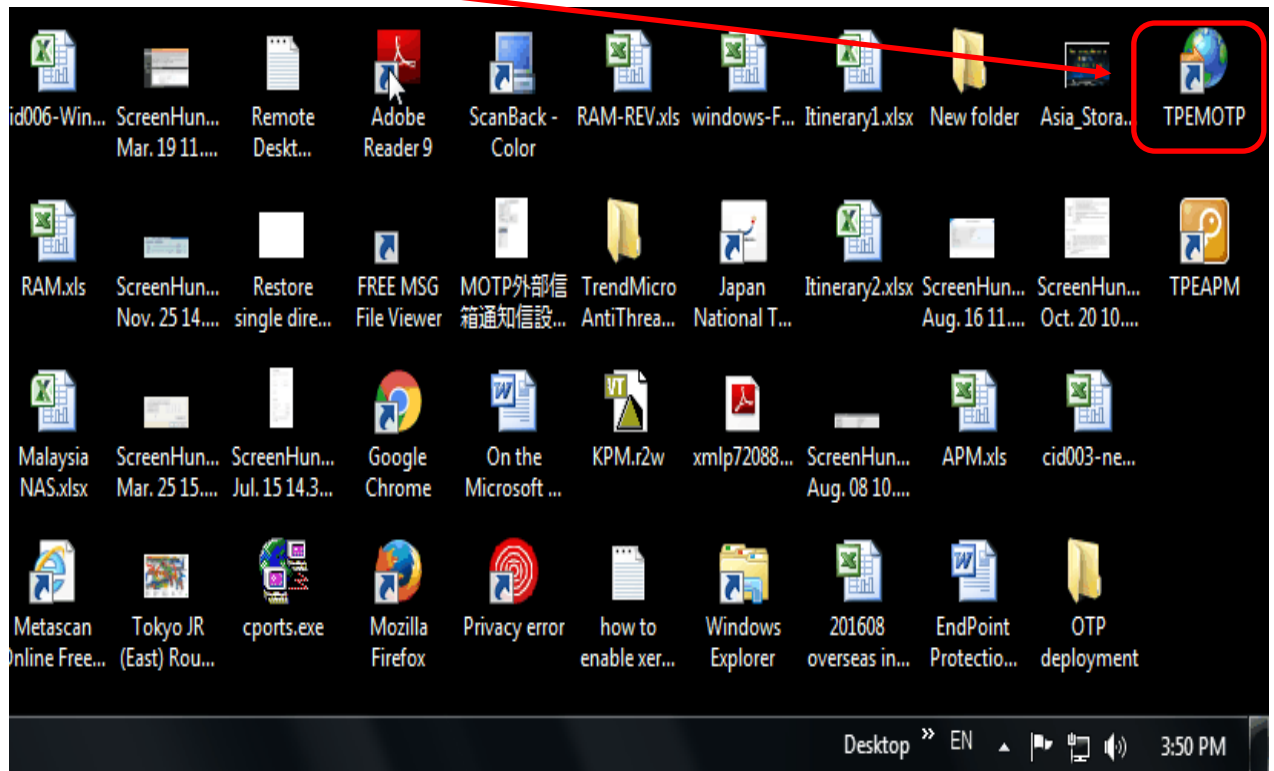




Offline registration completed.

3. How to Apply for Temporary Password (forgot to bring mobile)

Double click **TPEMOTP** icon from your PC Desktop



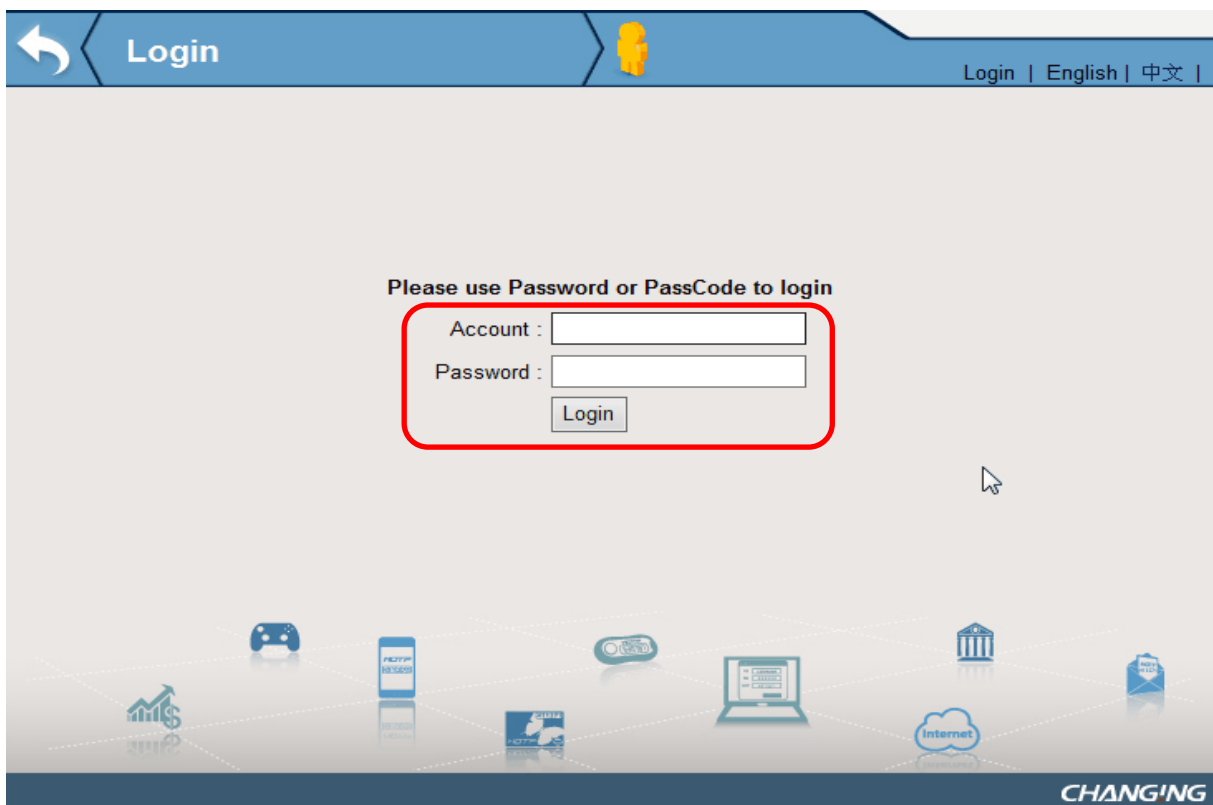
Click **English** language if your interface is not in English.



Click **Device Management**



Use **Portal Account and Portal account password** (or use **Email Account & Email Password** if you do not have Portal Account) and click **Login**.



Click **Suspend**

Token Management

Welcome, LEONARD!

Logout | English | 中文 |

Token			
Token Type	Token SerialNO	Token expired date	Token Status
Software Token	10010436CCA9B09A (Reset)	--	Normal <input type="button" value="Suspend"/>

Internet

A “temporary OTP password” will be sent to your email address and displayed on the webpage.

Example: **494431**

The screenshot displays a web application interface for "Token Management". At the top, there is a navigation bar with a back arrow, the title "Token Management", a user profile icon, and the text "Welcome, LEONARD!". On the right side of the navigation bar, there are links for "Logout", "English", and "中文".

A green message box in the center of the page contains the following text: "User modify success. (PM 03:03:36)" and "OTP TEMP PASS : 494431". A red box highlights this message, and a red arrow points from the text above to the message box.

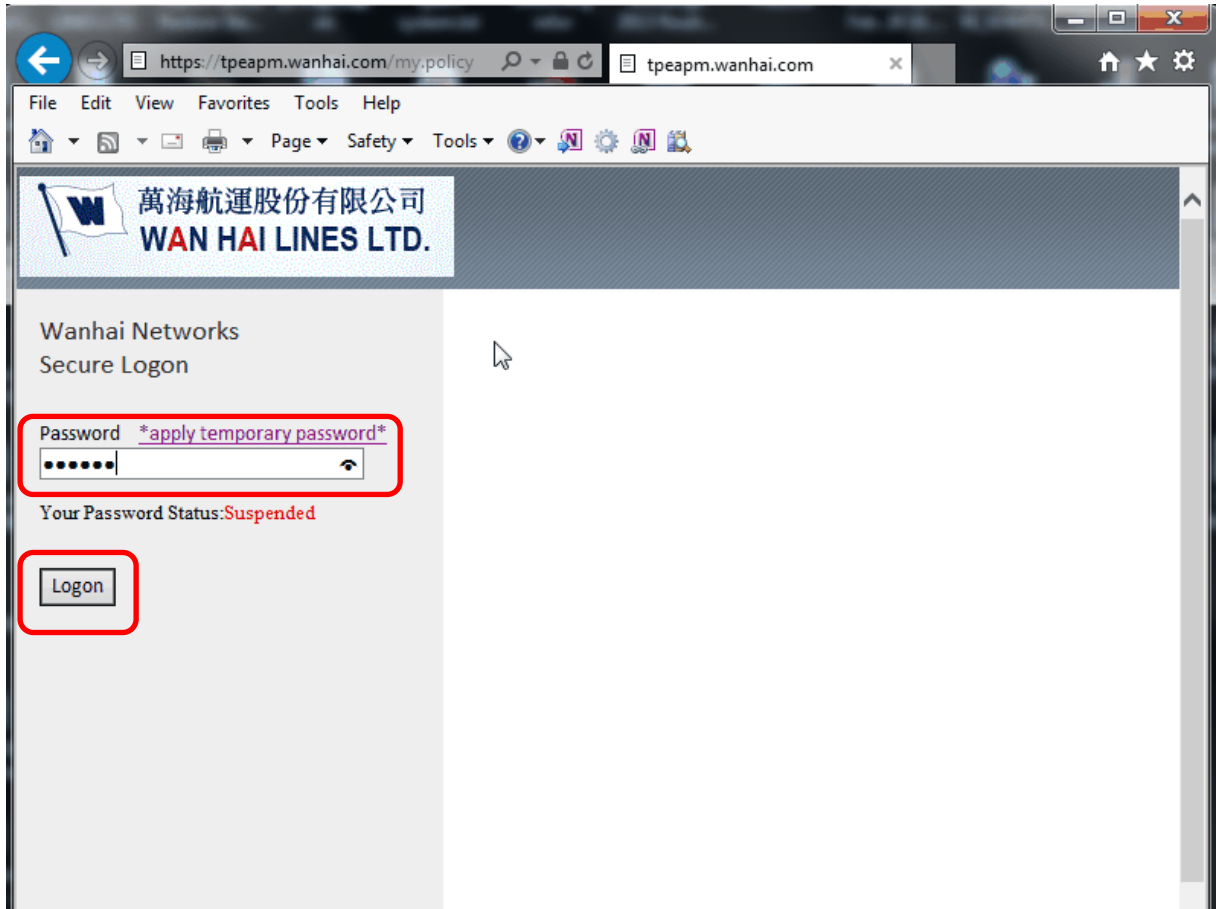
Below the message box is a table with the following data:

Token			
Token Type	Token SerialNO	Token expired date	Token Status
Software Token	10010436CCA9B09A (Reset)	--	Suspend <input type="button" value="Unsuspend"/> <input type="button" value="Notify User"/>

The bottom of the page features a decorative footer with various icons representing different services and technologies, including a game controller, a smartphone, a laptop, a server rack, a cloud labeled "Internet", and a mail icon.

Then key in your “temporary OTP password” at TPEAPM login.

Example: **494431**



APM login successfully.

The screenshot shows a Windows Internet Explorer browser window titled "Network and Application Access - Windows Internet Explorer". The page header features the WAN HAI LINES LTD. logo and a "Logout" button. Below the header, a "Connected" status is shown with a connection duration of 00:03:35. A table displays traffic statistics for "Network Access".

Traffic Type	Sent	Compression	Received	Compression
Network Access				
- Network Tunnel	62.10 KB	0%	31.79 KB	0%
- Optimized Applications	0 B	0%	0 B	0%
Total	62.10 KB	0%	31.79 KB	0%

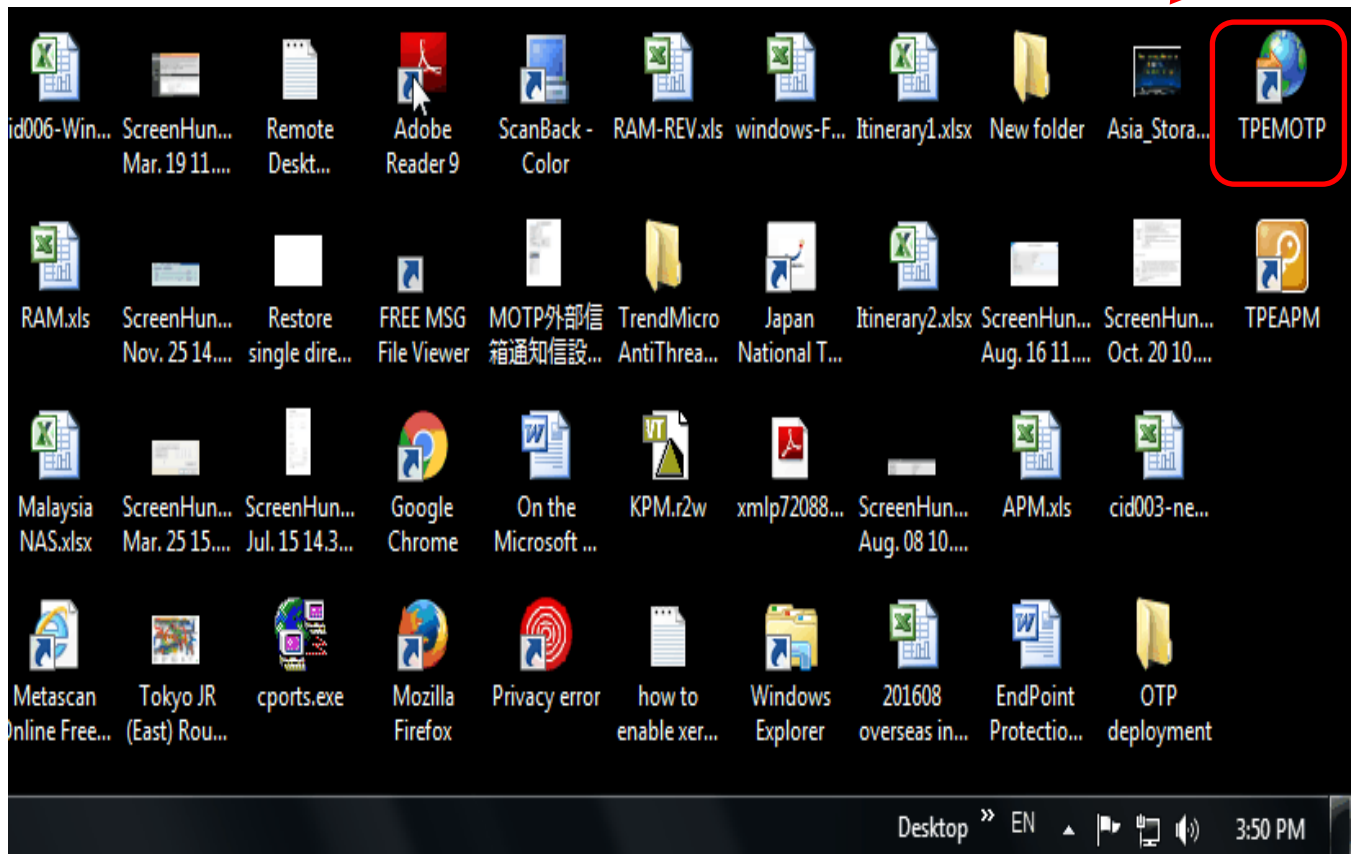
Below the table, there is a link "+ Show details".

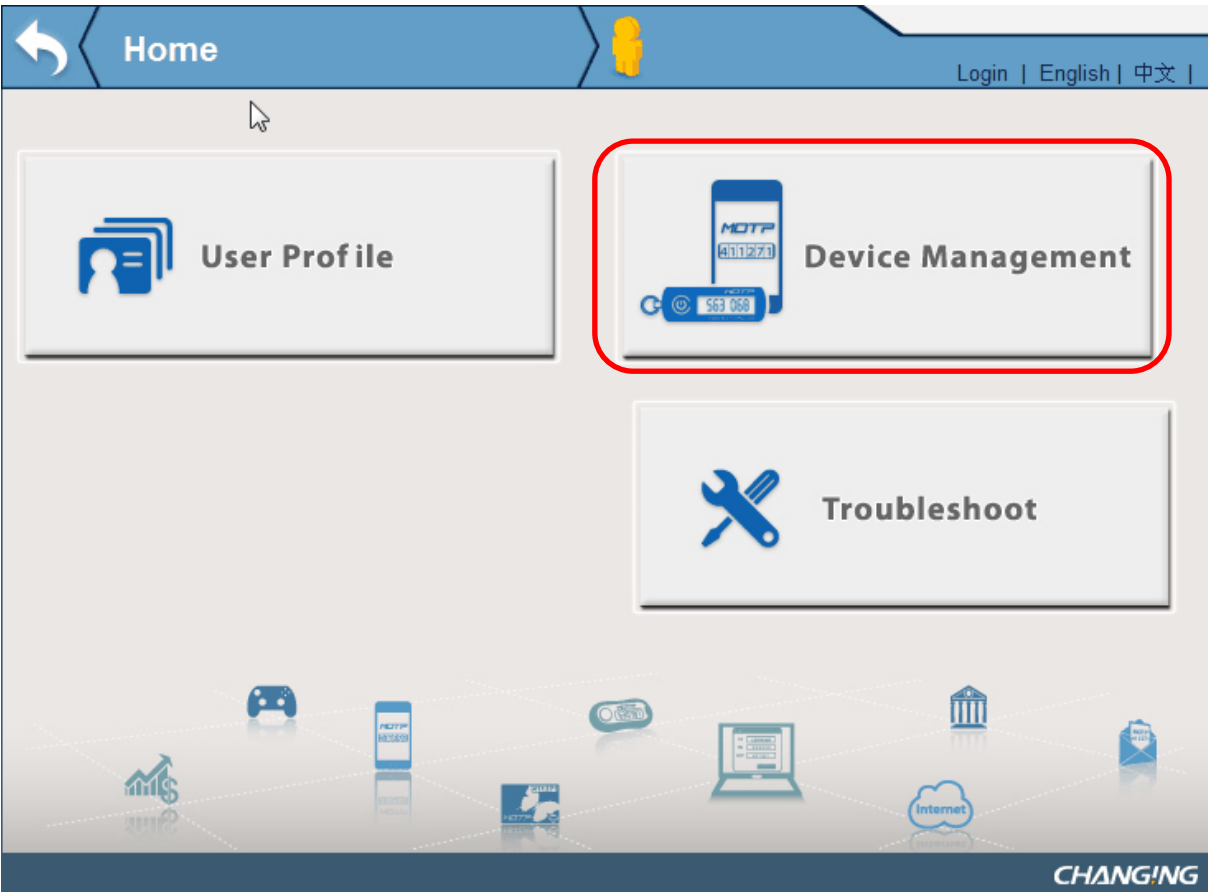
Note: Temporary password is only valid for 24 hours , it will automatically expire after 24 hours.

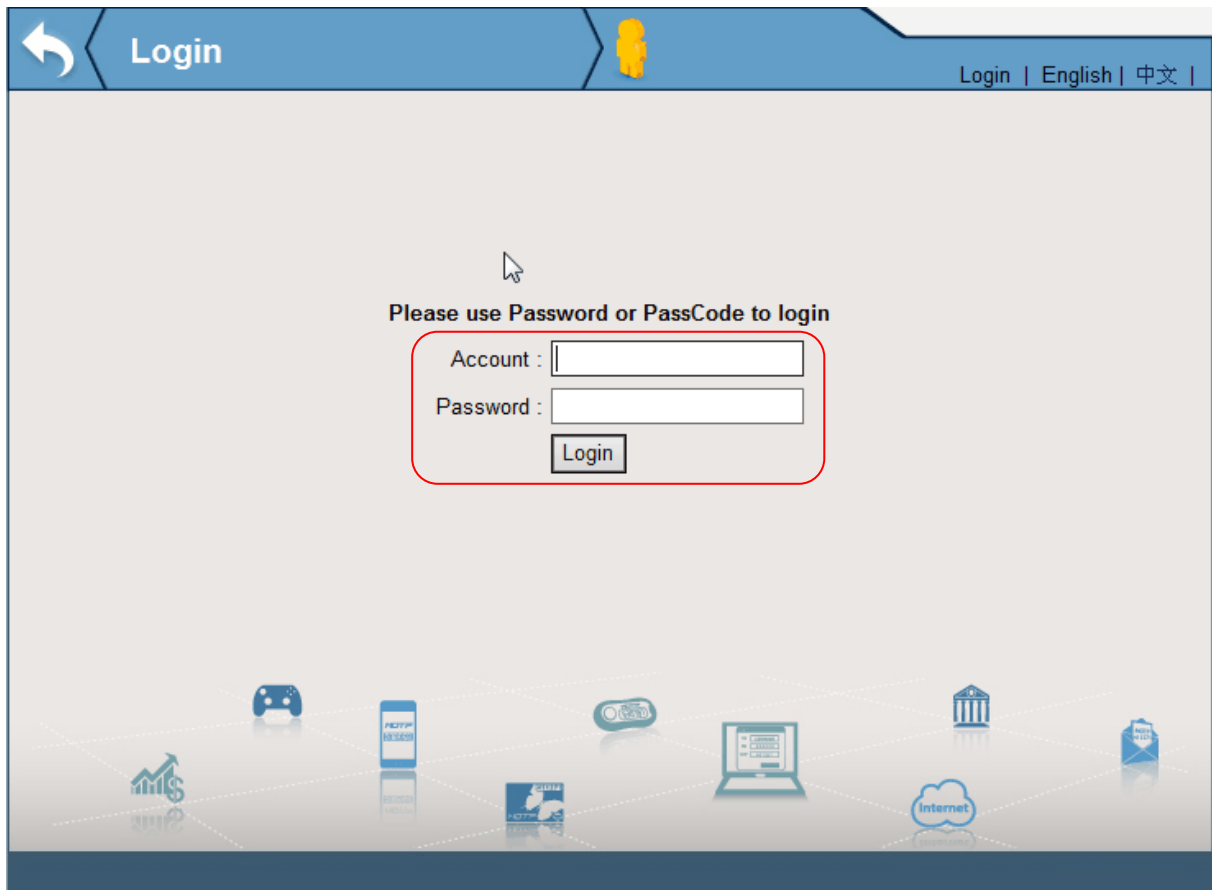
To manually unsuspend the temporary password:-

Please login from **TPEMOTP**

Double click **TPEMOTP** icon from your PC Desktop







Use **Portal Account and Portal account password** (or use **Email Account & Email Password** if you do not have Portal Account) .

And then click **Login**

Click **Unsuspend**

Token Management

Welcome, LEONARD!

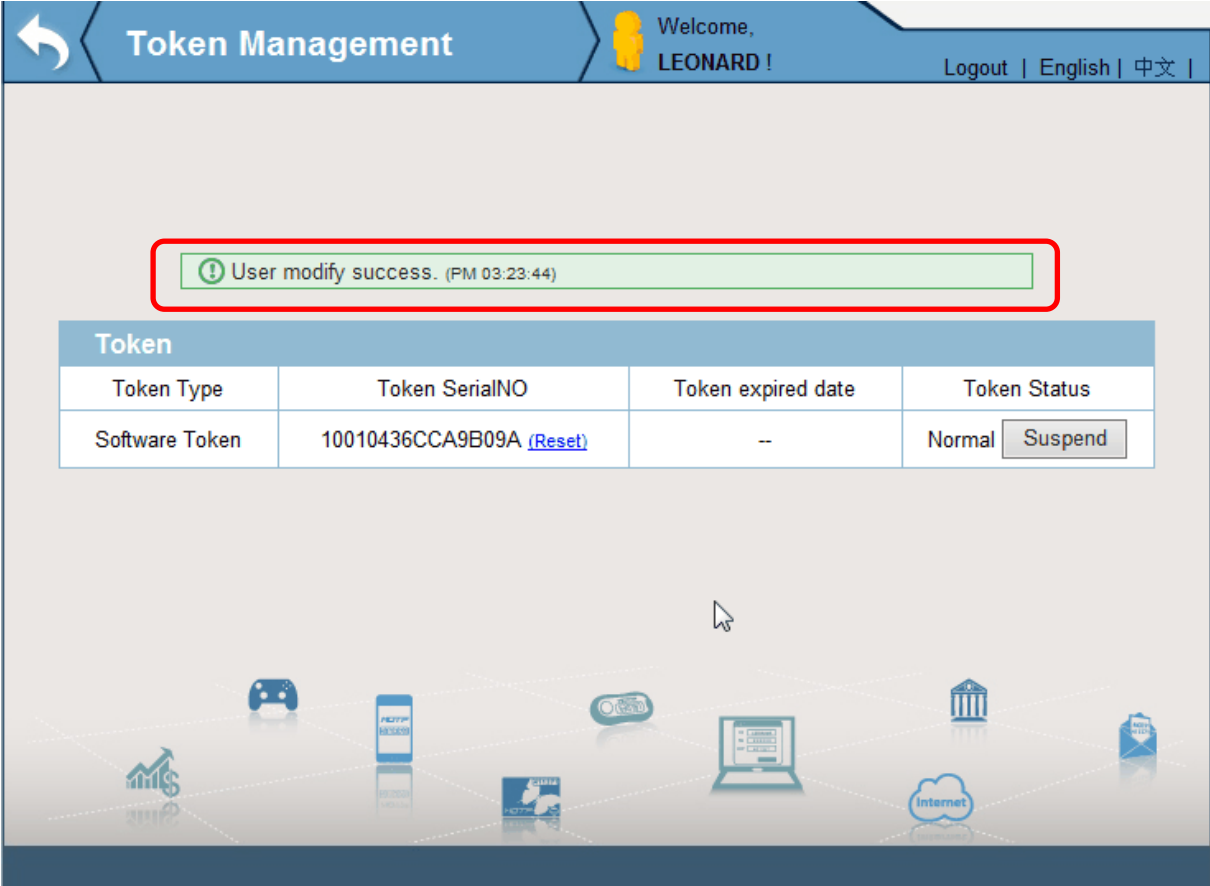
Logout | English | 中文 |

Token			
Token Type	Token SerialNO	Token expired date	Token Status
Software Token	10010436CCA9B09A Reset	--	Suspended

Unsuspend

Notify User

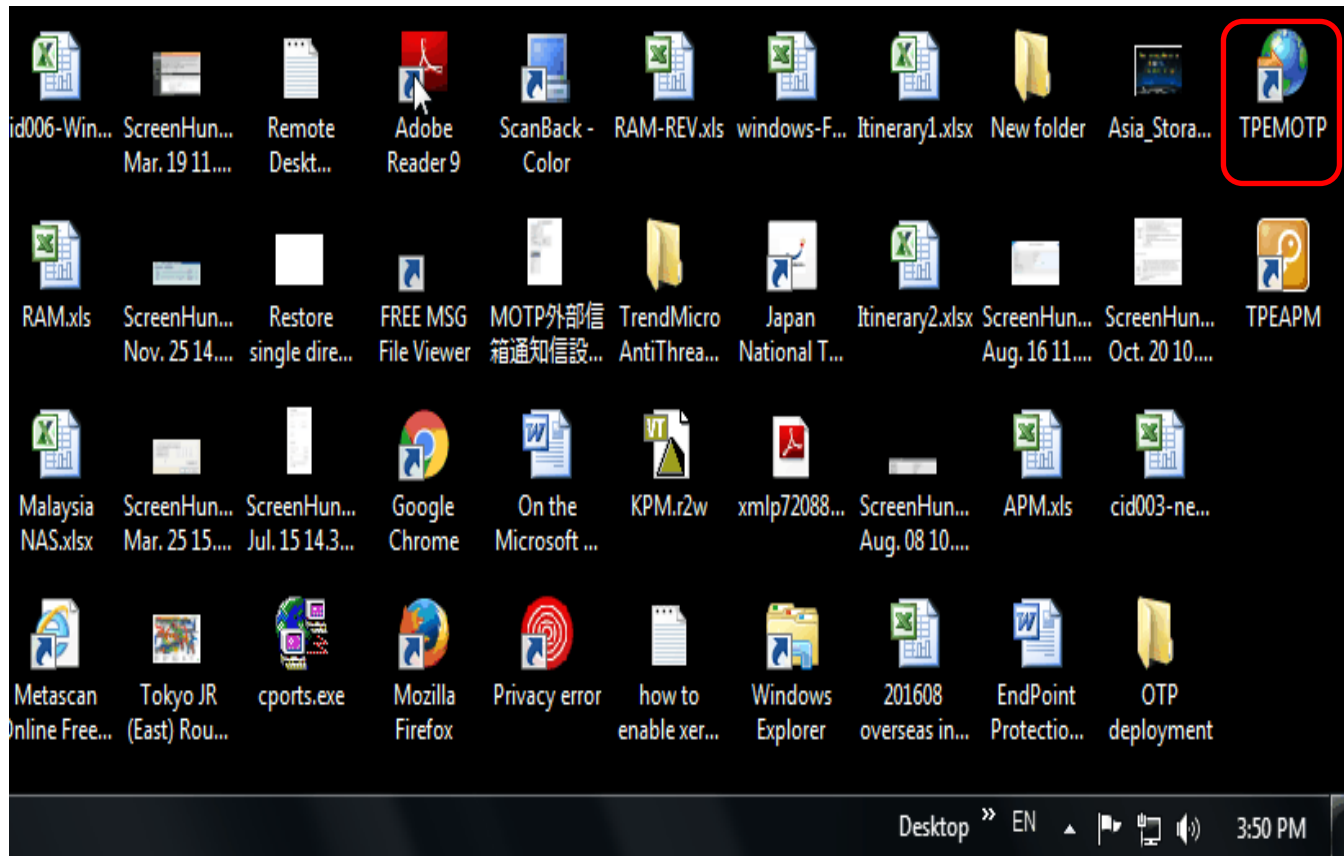
It will show unsuspend successfully.

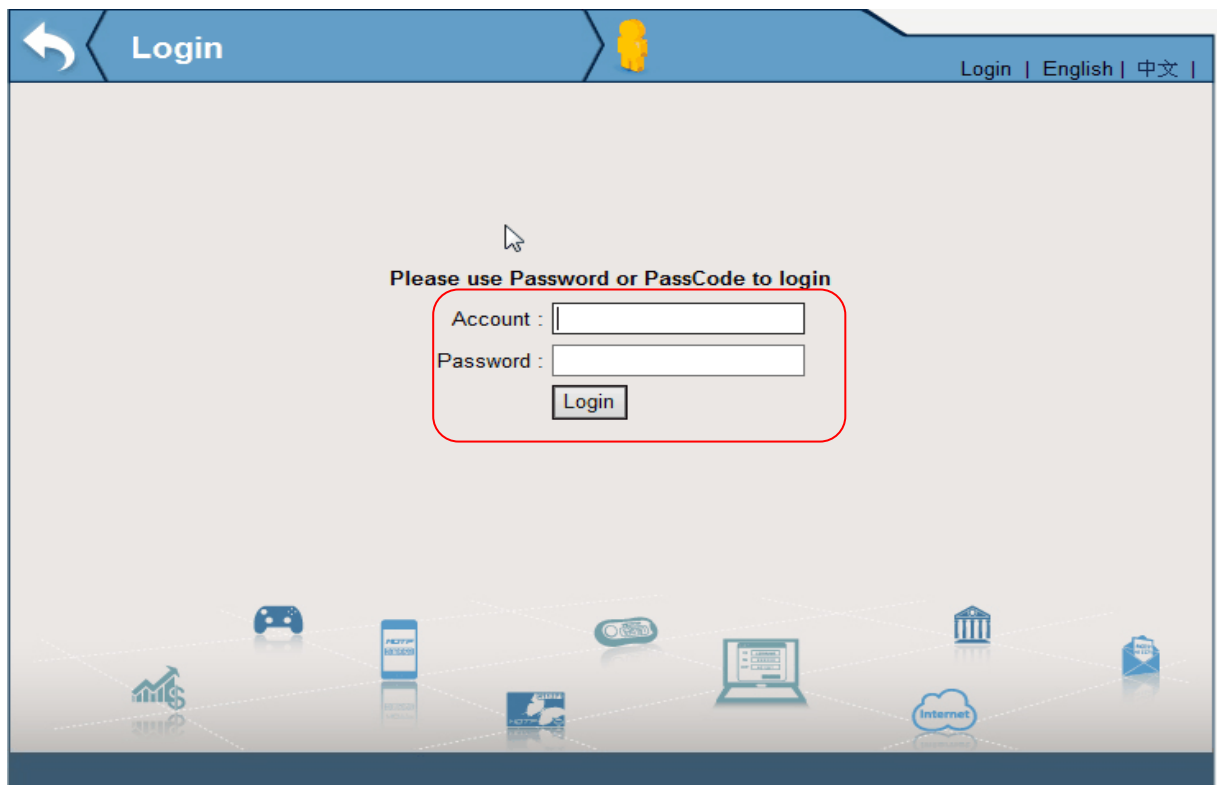
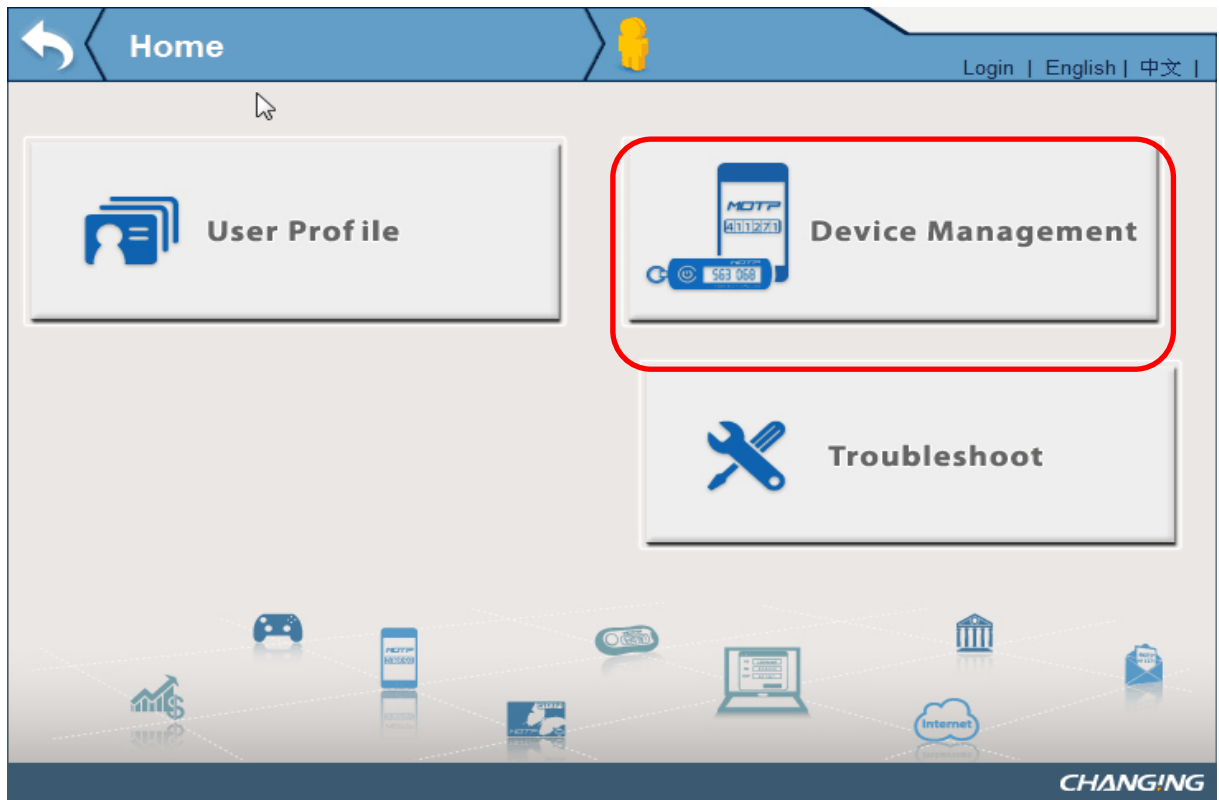


Then logout from TPEMOTP.

4. Mobile Device Reset (Mobile Replacement, Missing):-

Double click **TPEMOTP** icon from your PC Desktop

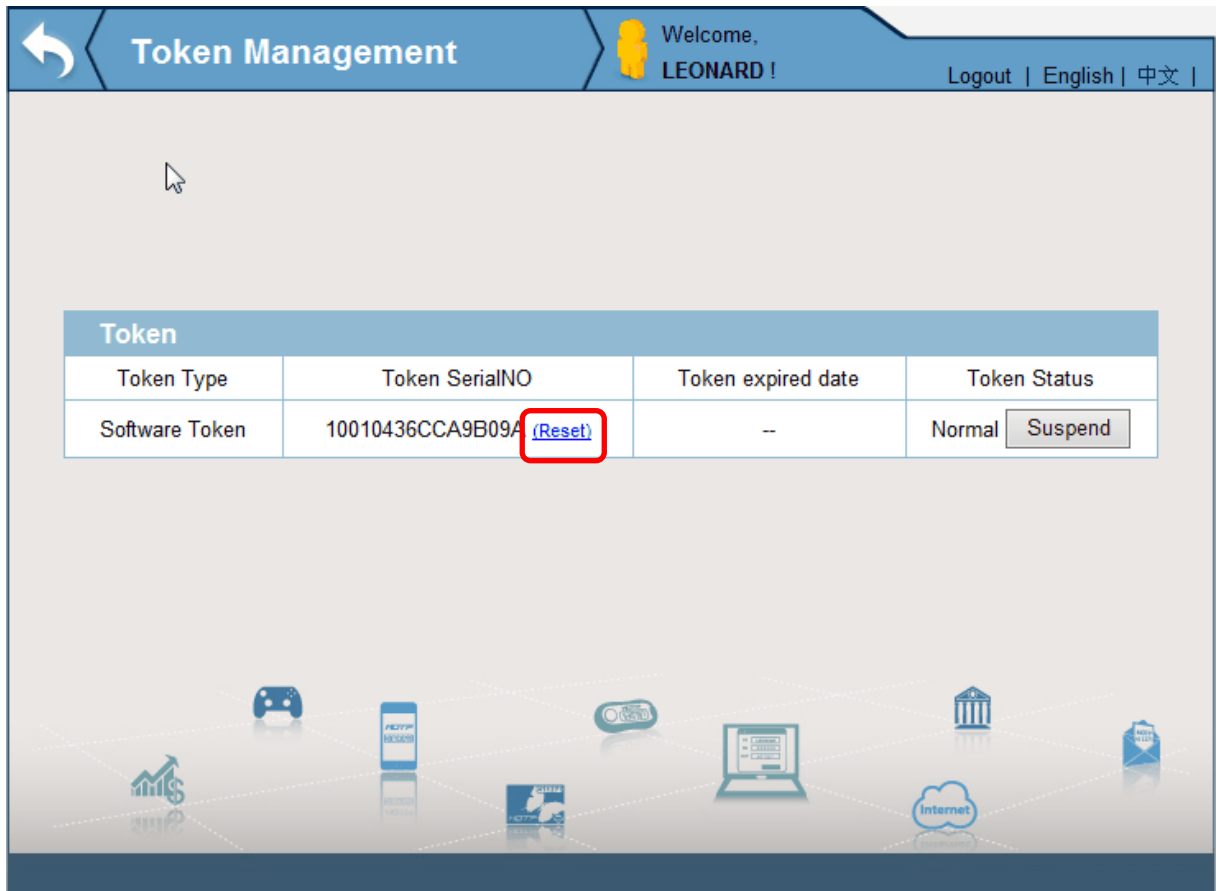




Use **Portal Account and Portal account password** (or use **Email Account & Email Password** if you do not have Portal Account) .

And then click **Login**

Click **Reset**



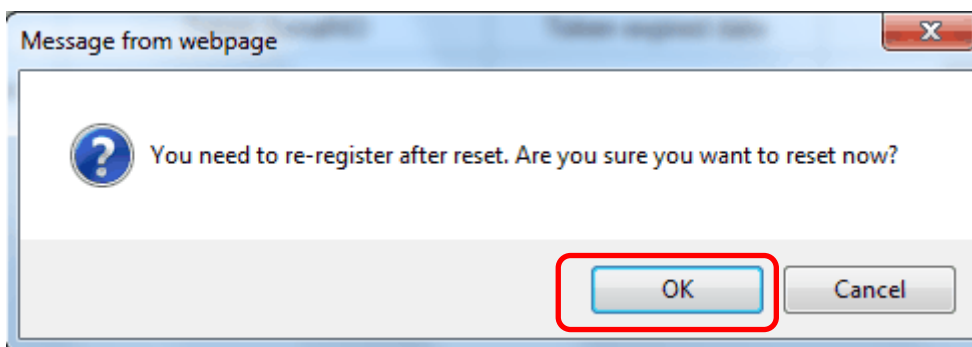
The screenshot shows a web application interface for 'Token Management'. At the top, there is a navigation bar with a back arrow, the title 'Token Management', a user profile 'Welcome, LEONARD!', and language options 'Logout | English | 中文'. Below the navigation bar is a table with the following data:

Token			
Token Type	Token SerialNO	Token expired date	Token Status
Software Token	10010436CCA9B09A	--	Normal <input type="button" value="Suspend"/>

The '(Reset)' link in the 'Token SerialNO' column is highlighted with a red box. Below the table, there is a decorative footer area with various icons representing different devices and services like a game controller, a smartphone, a laptop, and an internet cloud.

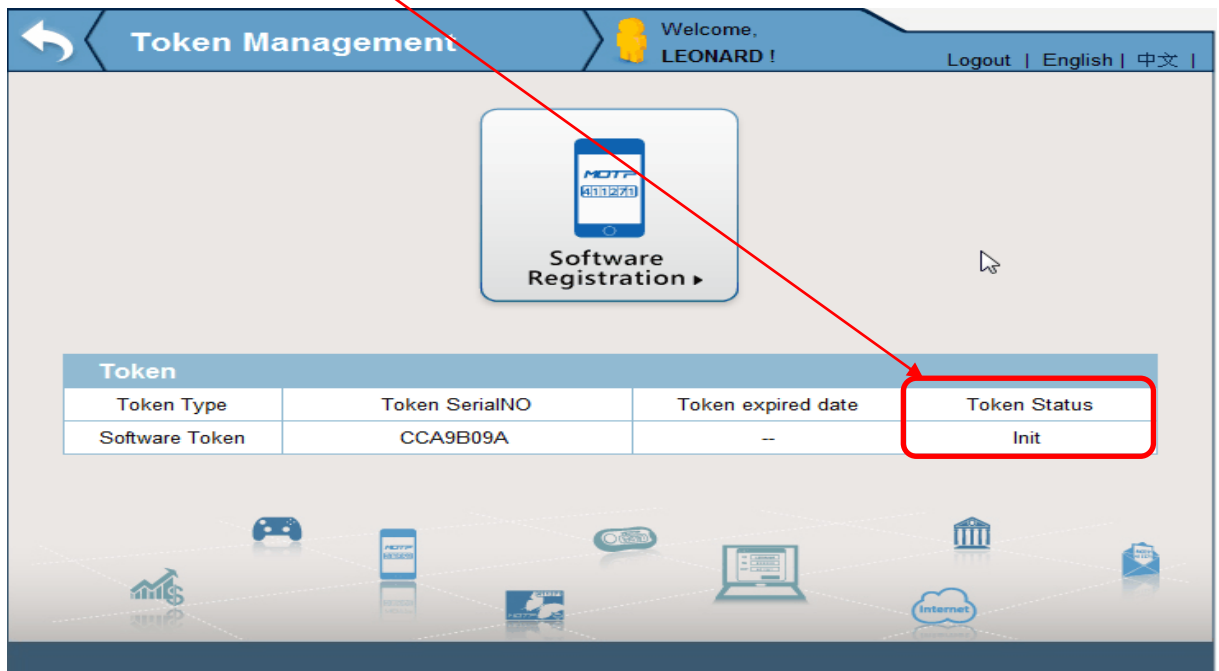
After reset, the previously registered profile of MOTP Client App will be invalid and re-registered.

Click **OK**



The screenshot shows a 'Message from webpage' dialog box. The message text reads: 'You need to re-register after reset. Are you sure you want to reset now?'. At the bottom of the dialog, there are two buttons: 'OK' and 'Cancel'. The 'OK' button is highlighted with a red box.

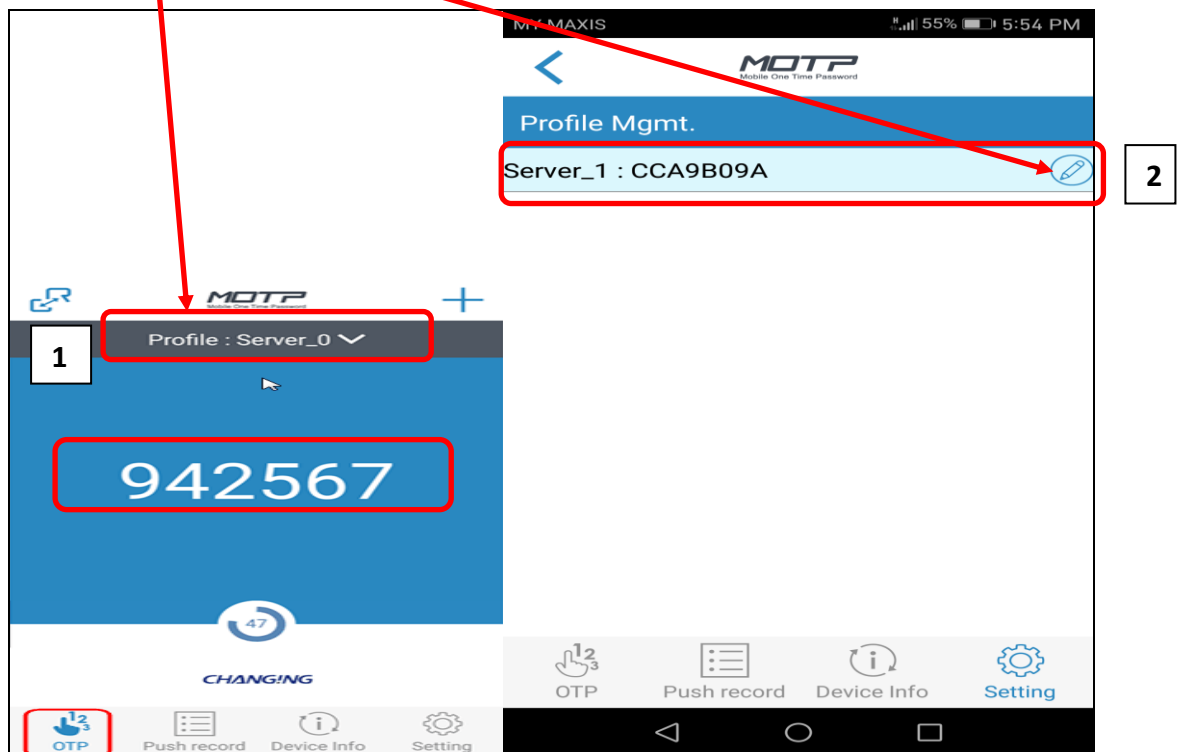
Token Status will back to **Init**



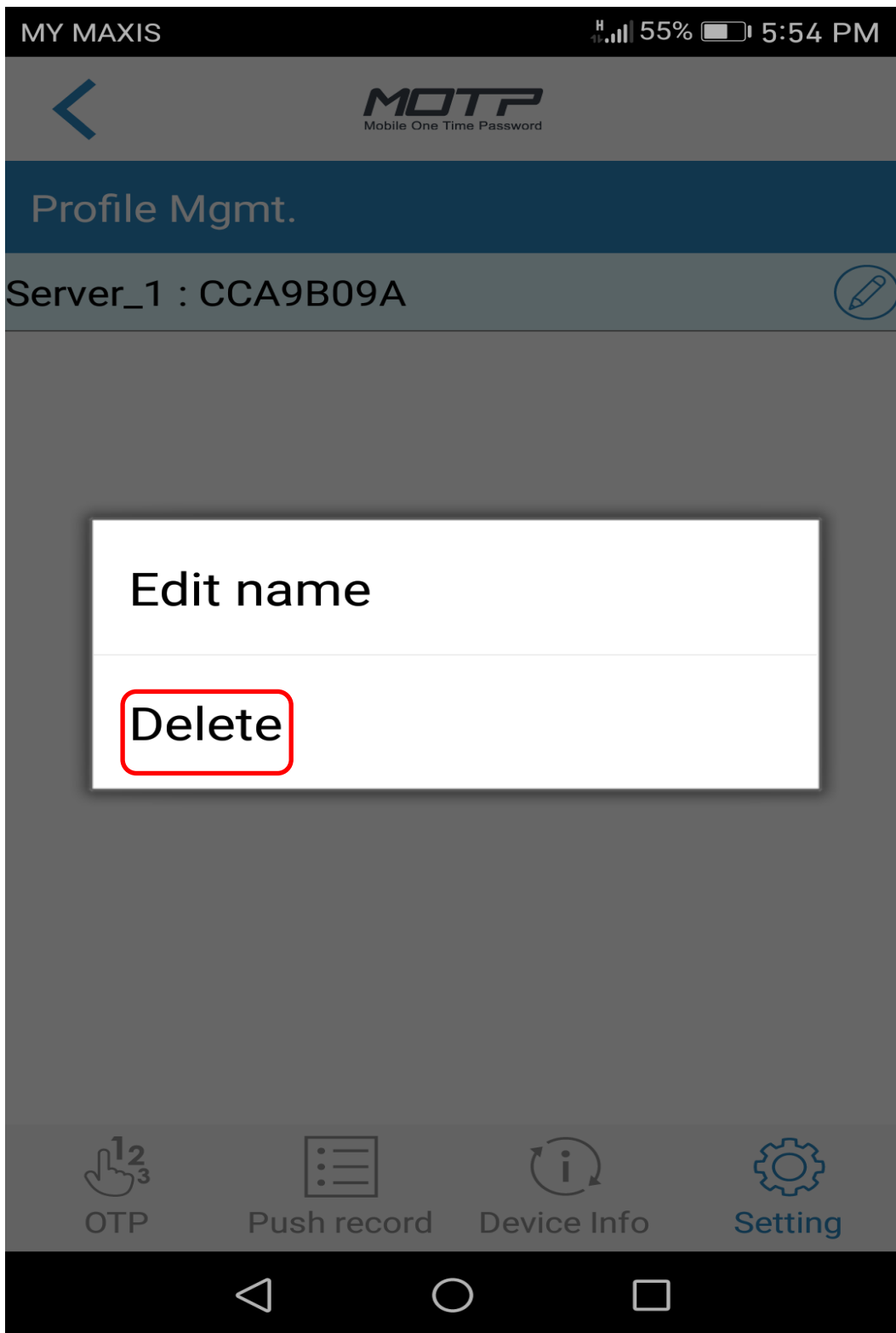
Then open your MOTP Client APP to clear your Profile Mgmt . (Skip this if your Mobile lost)

[Android Smart Phone] Removing steps

Press **Profile Mgmt, Tab this icon**



Select **Delete**

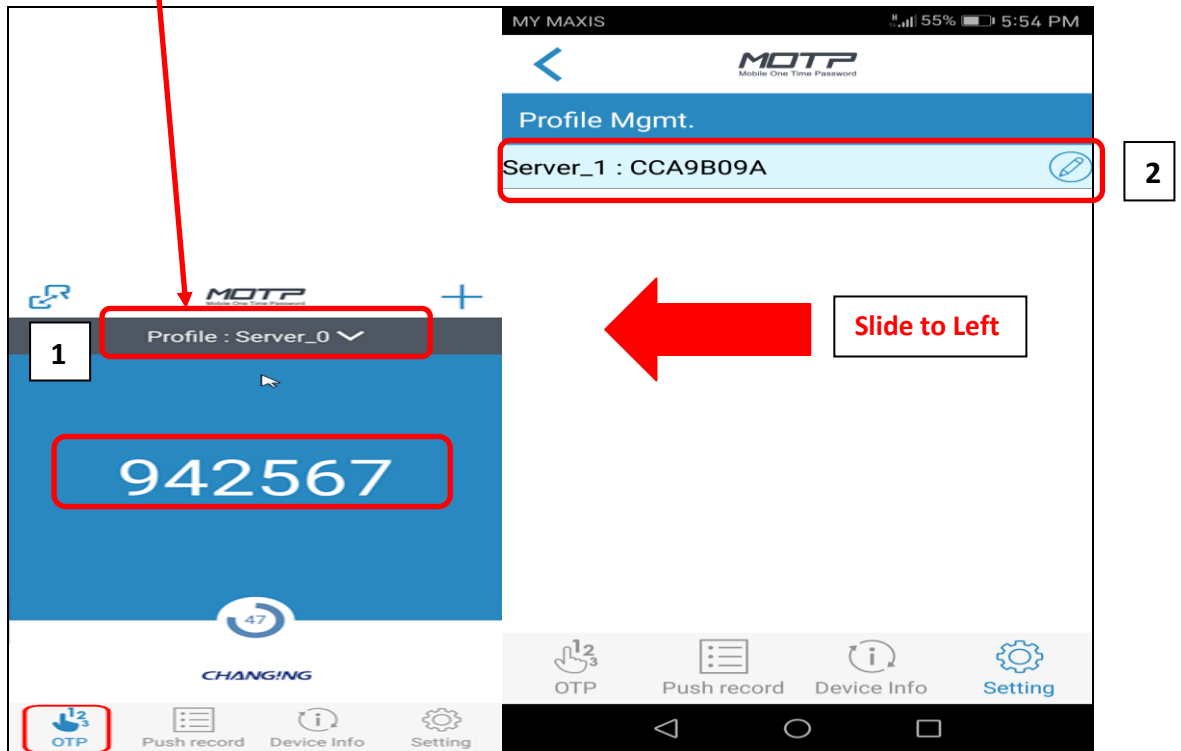


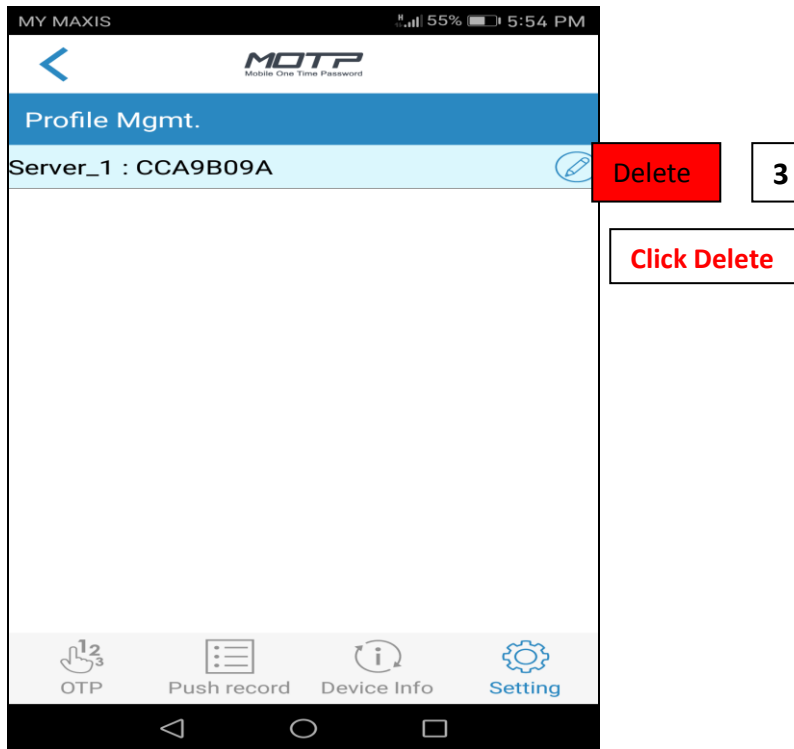
Then you can re-register on your existing mobile phone.

Please follow the steps to do re-registration (refer How to register MOTP by Online or How to register MOTP by Offline).

[IOS Smart Phone] Removing steps

Press **Profile Mgmt**





Then you can re-register on your existing mobile phone.

Please follow the steps to do re-registration (refer How to register MOTP by Online or How to register MOTP by Offline).